



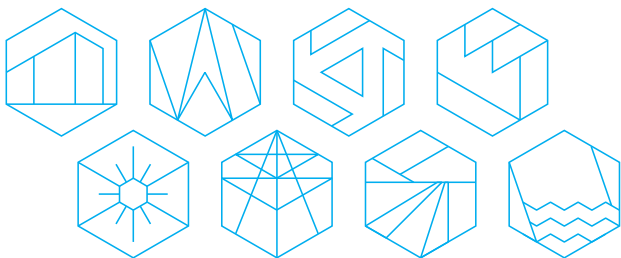
Distribution



Pride Performance Value

We have significant experience in asset management, maintenance and construction for overhead and underground electricity distribution networks.

This enables us to consistently add-value, assisting our customers to effectively manage the safety and reliability of their networks while maintaining the balance between operational, maintenance and capital requirements.



Distribution

We have over 60 years experience in the electricity sector with nearly half of this period working closely with leading electricity distributors in New Zealand and Australia to provide a complete suite of condition assessment, reactive and programmed maintenance and construction services on both LV and HV systems.

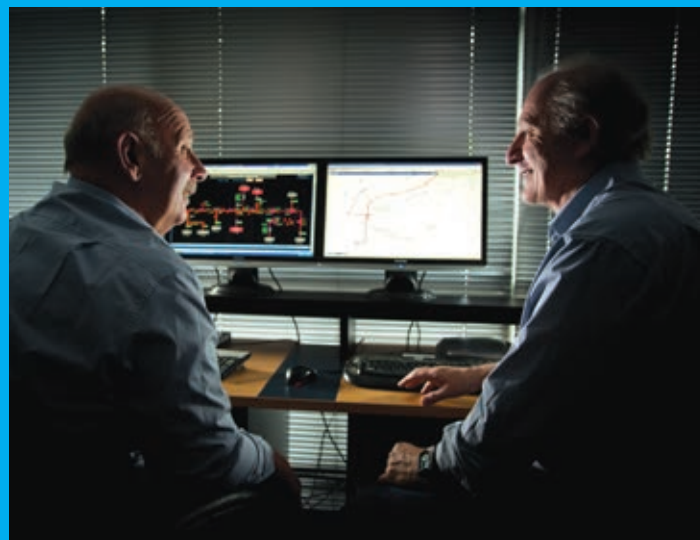
Customer Integration

One of the things that consistently sets Electrix apart is our ability to work within the processes of our customers and tailor the working environment to best suit their needs. The Electrix team has extensive experience using a variety of Customer Management Systems and Workflow programmes to capture customer fault details, log customers requests and map cable and pipe location services.

We are well versed in the range of graphical information systems used to determine where assets are located and how they connect to each other. The accuracy of the information on the location of assets is paramount to the safety of the public and employees.



Scheduled maintenance and rectification works



Systems integration and comprehensive reporting

Quality Assurance

Electrix has invested in rigorous quality assurance programmes that are documented and strictly adhered to by all employees to enable us to provide the best possible service to our customers.

We have a strong culture of customer service with regular surveys being completed with customers both during and on completion of contracts. Key learning is channeled back into the business as part of a continuous improvement process.

Our skilled workforce is a key asset of the business and we invest in it heavily, making an ongoing commitment to training, investing in the education and skills development of our people throughout the course of their employment. Constant reviews ensure technical competencies are maintained as well as customer service skills to ensure that as a public face our team best represents our customers' brands.

Long Term Relationships

Electrix places an emphasis on understanding the business and requirements of each customer and building long-term relationships based on technical skill, experience, responsiveness, and integration.

Customers are supported by an experienced and focused team with comprehensive safety and support systems and quality assurance processes. Flexible contracts and pricing methods are structured to provide the best outcome for customers.



Logistical capability to manage major projects

Safety Record

Electrix places an emphasis on safety and holds accreditations for:

- AS/NZS 4801:2001 Standard – Occupational Health and Safety
- ACC Partnership Programme
- Site Safe NZ Corporate Membership

As part of our safety programme we undertake detailed risk assessments for all work and conduct regular health and safety assessments for all staff. These assessments protect the well-being of our people and the public and ensure our customers continue to receive the best outcomes.

As the protection of our people is paramount, lone workers are being issued with a GPS based 'man-down' system that provides an alert in the event of an accident and we have introduced a web-based application to be used for tracking Electrix vehicles.

Services

- Overhead and underground construction and maintenance – HV and LV
- Live line 'glove and barrier' and 'hot stick' techniques
- Substation construction and maintenance services
- Specialised cable jointing and testing services
- Street lighting installation, maintenance and bulk change programmes
- 24/7 fault repair service
- 24/7 emergency response service
- Load monitoring
- Asset inspection and condition assessment
- Power quality assessment
- Power communication services
- Commissioning services
- Network reliability testing



Electrix

We are a leading provider of electrical engineering, construction and maintenance services to asset owners in the commercial, infrastructure, utility, industrial and resources sectors.

Our capability means that we are a true end-to-end service partner.

With experience and understanding comes the ability to adapt and innovate and consistently create opportunities to improve efficiency and deliver better outcomes.

The ability to operate in remote locations and across wide geographical areas means we understand and meet the logistical and practical challenges involved with major projects and work programmes.

To each and every engagement we bring our experience and technical expertise along with a commitment to safety, quality, innovation and the environment.

Services



Commercial



Distribution



Gas



Generation



Industrial



Telecommunications



Transmission



Transport



Water

Directory

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